Terms & Conditions

1. SERVICE SCOPE

Check & Fix Automotive Solutions provides mobile vehicle diagnostics, repairs, and maintenance at your location. Service availability may be affected by weather, space, or safety conditions.

2. APPOINTMENTS

All appointments must be scheduled in advance. We may reschedule due to unforeseen factors such as weather, traffic, or emergencies.

3. PAYMENT TERMS

- Payment is due immediately upon completion of service.
- Accepted payment methods: Cash, Card, or Bank Transfer.
- A call-out fee may apply for diagnostic-only visits or cancellations without notice.

4. CANCELLATION POLICY

Cancellations made less than 24 hours before the appointment may be subject to a cancellation fee. No-shows will be charged a call-out fee.

5. PARTS & WARRANTY

- We supply new or OEM-equivalent parts unless otherwise agreed.
- All parts and labour are covered by a 30-day warranty, unless specified.
- Warranty excludes misuse, unrelated failures, or additional damage.

6. LIABILITY

We are not liable for any pre-existing issues or faults not related to the services provided. Service may be refused if working conditions are deemed unsafe.

7. CUSTOMER RESPONSIBILITIES

- Ensure the vehicle is accessible and parked in a safe location.
- Provide accurate vehicle information before the appointment.
- Remain available for communication during the repair process.

8. PRIVACY POLICY

We respect your privacy. Customer data is kept confidential and used only for service-related communication.

By booking a service with Check & Fix Automotive Solutions, you agree to these terms.